

NEXUDUS

Webinar: Jitsi & Zoom- Engage with your Community with Video Conferencing

Hosted by Sam from Nexudus Support
Thursday 4th June 2020 - 5pm GMT

*We'll just wait a few minutes to allow everybody to join. The
Webinar will begin around 5:05pm. Thank you for your patience.*

Introduction

This webinar will last around 20-25 minutes and we'll be taking questions throughout.

Please ensure you post all questions within the Q&A function on Zoom, rather than in the Chat function.

You'll be able to find the recording of this and our other Webinars at learn.nexodus.com.



Outline

Today we'll be looking at Virtual Conferencing in Nexodus.

We'll be looking specifically at:

- An update to our Zoom Integration- **Zoom for Meeting Rooms**.
- An introduction to our new **Jitsi** integration.
- How to include a virtual room link with meeting room bookings with **Jitsi**.
- How to set up and manage **Always On Virtual Rooms**.
- How to set up and manage **Always On Virtual Rooms for Teams**.
- How to set up and manage **Always On Virtual Rooms for Individuals**.

Zoom for Meeting Rooms

The update we have made to the Zoom Integration is related to Meeting Room bookings.

This gives you the option to connect a **Licensed Zoom account** as an Admin to each Meeting Room you have.

This integration will provide a Zoom Meeting Room link to your Customers and their Visitors when a booking is made.

A **Licensed Zoom account** is any Zoom account that is a paid for account.

You must connect a separate Licensed Zoom account to each Booking Resource on Nexodus for this to work as that account will be hosting each Meeting Room booking.

*Note: For more information on our Zoom integration, please visit our learn.nexodus.com platform and via our previous Webinar '**How to support your Community with the Zoom integration**'*

Jitsi Integration

Jitsi provides secure remote video conferencing and online meetings as a **free** open source solution.

The first of these is via Meeting Room bookings in a similar way to the Zoom integration we've looked at before.

The second of these is via Always On Virtual Rooms. These Virtual Rooms can be either be those set up by Admins or private rooms for Teams or Individuals.



Jitsi for Meeting Rooms

This part of the integration works in a similar way to the Zoom for Meeting Rooms Integration in that it will include a meeting room link within the Booking Confirmation emails for both your customers and their Visitors when a booking is made.

Very simple to enable, just switch on the option within the Jitsi integration and ensure the {jitsi} token is within your Email Notification Templates for BookingConfirmation & VisitorBookingNotification.

The virtual meeting room is hosted on your Members Portal so no additional software is needed to be downloaded or installed by any party.



Virtual Rooms with Jitsi

Virtual Rooms are 'always-on' and enable your customers to quickly jump into a meeting without having to install any additional software.

The virtual rooms are always ready to accept participants.

This integration is essentially separated into three parts.

- Always On Virtual Rooms
- Always on Virtual Rooms For Teams
- Always on Virtual Rooms For Individuals

Always On Virtual Rooms

These are rooms that are set up by the Administrator and can be made available publicly, only to Members or only to Contacts.

All that is needed is the integration to be active and then to create the room.

This will then appear within the Community tab to be available for customers to join when they wish.

Similar to other video conferencing tools in terms of functionality, with the option to share details on the page.

Update may be needed to the header.htm file within your web templates. For more information please see our Jitsi article within our learn.nexodus.com help platform.

Always On Virtual Rooms for Teams

The next option here is to Enable Always-On Virtual Rooms for Teams and when this option is active in the Jitsi Settings, customers who are part of a team will see a private room accessible only by members of the team they are in.

These Virtual Rooms will always show before any other standard Virtual Rooms.

Only those within the Team will be able to see the Virtual Room, however the link can be shared for others to join.

Nexodus generates a new unique link for this room at midnight every day to ensure the access is kept to that team and that those with the link cannot re access every day.

Always On Virtual Rooms for Individuals

The final part of the Jitsi integration works in a very similar manner to the Teams integration, however is for private rooms.

As with the Team room, this room is locked and can only be accessed by those that Aarit chooses to share the information with.

In contrast to the Team rooms, the URL for this private room is always the same and it is actually the Password that is generated each time the room is launched.

Summary

There are many ways you and your customers could benefit from this integration; from morning coffee breaks in your virtual kitchen to brainstorming sessions in your virtual lounge area; the possibilities really are endless.

We have seen many locations begin to use the Jitsi integration due to there being no cost and the simplicity to set up.

They in turn have provided feedback that it is allowing them to really provide an extra service to their customers with the Teams function really being useful while many people are working from home.

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Q&A

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